### **Trauma Center Introduction:**

### Systems and Infrastructure and Defining Trauma Center Levels

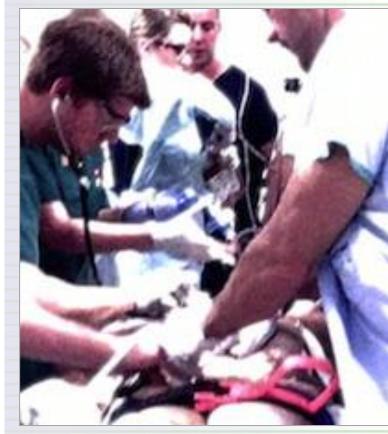
Madonna R. Walters, MS, RN

Trauma Program Manager Allegiance Health Jackson, MI



### **Objectives for the first hour of this course:**

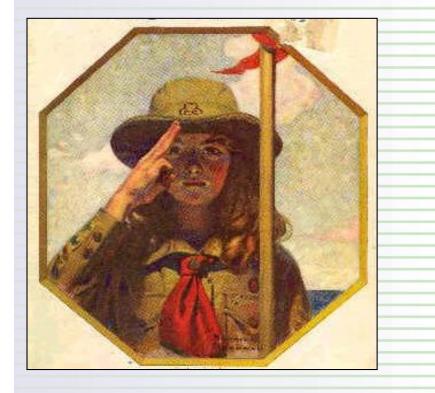
- Define the 4 levels of verification and designation, and
  - The resources required to meet criteria
- Compare existing resources to required resources needed for verification and designation – what do you have vs what do you need?



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### **Nothing to DISCLOSE:**

- None of the speakers or planning committee members have anything to disclose, i.e.
   no financial relationship that may cause a conflict of interest.
- No Sponsorship, commercial support, endorsement of products, or off-label use of commercial products will occur during this presentation.





### Level I and II Centers

### Differences/Similarities Resources/Requirements





#### **Michigan Trauma Coalition**

#### Where to start?

Search

#### MDCH Home Contact MDCH Site Map 🗾 MI.gov

#### **MDCH** Michigan Department of Community Health

Birth, Death, Marriage and Divorce Records

**Physical Health &** 

Pregnant Women,

Children & Families

Behavioral Health &

Health Care Coverage

Statistics and Reports

**Developmental** 

Disability

Providers

**HIPAA** 

**High Utilizers** 

Prevention

MDCH > PROVIDERS > MICHIGAN STATEWIDE TRAUMA SYSTEM

#### Michigan Statewide Trauma System

Trauma is the leading cause of death in people ages 1-44 in the nation and it accounts for 47% of all deaths in this age group. In Michigan, crash related deaths alone cost \$1.04 billion per year. The overall goal of a trauma system is to reduce the incidence and severity of injury as well as to improve health outcomes for those who are injured.

Michigan has been engaged in formal trauma system development since 2000. The vision for Michigan is a regionalized, coordinated and accountable system of emergency care that ensures the right patient gets to the right place at the right time. The *2004 Trauma System Agenda for the Future* states, "The concept of inclusive trauma care systems promotes regionalization of trauma care, so that all areas of the country receive the best possible care. Equally important, an inclusive trauma care system must identify high-risk behaviors in each community and the population groups at risk for injury so that the system can provide an integrated approach to care that is responsive and appropriate to local needs".

The EMS and Trauma Services Section Statewide Trauma System Administrative Rules describes the components of the trauma system. This includes eight regional trauma networks comprised of the local Medical Control Authorities within the region which integrates into existing regional preparedness. They are responsible for the oversight of the trauma care provided in each region of the state. Further information about the components of the Michigan trauma system including data collection, the process of verification and designation of trauma facilities, and more information about the trauma networks including the trauma



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**Trauma Quick Links** 

- Designation
- Registry
- Michigan Criteria







### The information you need

# Departmentinistrative rules

History

Background information on Michigan's trauma system

#### Committees

Details regarding the Trauma and EMS advisory committees

#### Trauma Registry

Information on the state's registry of designated trauma facilities

Designation

Committee

Everything else! Information on the process to become designated as a trauma center

Information regarding the regional trauma system and Regional Trauma Advisory

#### **Frequently Asked Questions**

**Regional Trauma Networks** 

Answers to frequently asked questions

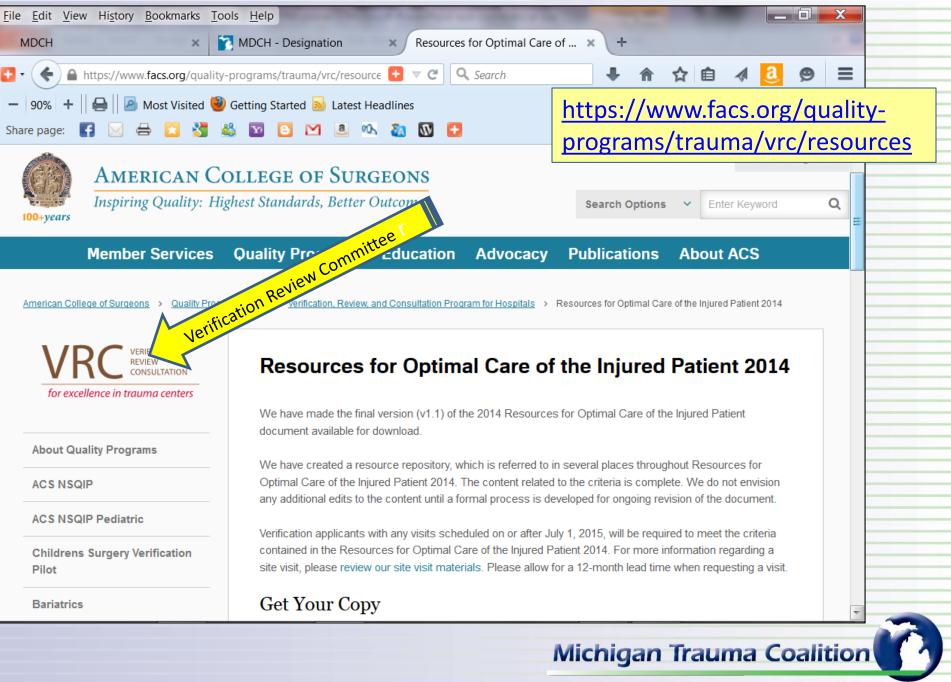
#### Contacts

Contact information for the State Trauma Manager and staff



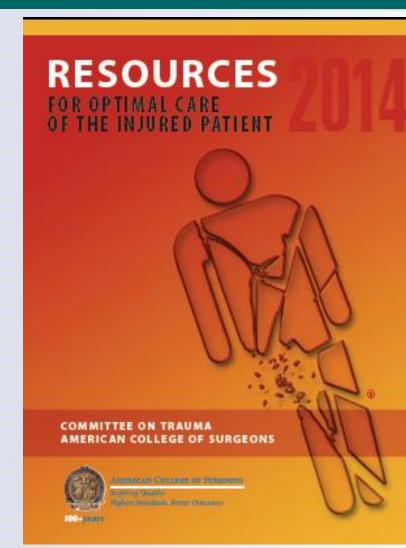
Find Your region

What's the process?



### The Orange Book: 2014

- Save and print the PDF document or
- Order from the ACS 'e-Store' (\$50.00)



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### Site Review Packet – For ACS Review only

Member Services Quality Programs

Education Advocacy

Publications About ACS

American College of Surgeons > Quality Programs > ... > Verification, Review, and Consultation Program for Hospitals > Site Visit Materials

VRC VERIFICATION REVIEW CONSULTATION

for excellence in trauma centers

About Quality Programs

ACS NSQIP

ACS NSQIP Pediatric

Childrens Surgery Verification Pilot

Bariatrics

Breast Disease

#### Site Visit Materials

Resources for Optimal Care FAQ

#### Site Visit Application

- Must return completed site visit application 12 months in advance to preferred timeframe.
- New and previously approved surgeons/physicians who have been through the Alternate Pathway
  and are still on the trauma call panel will be reviewed at every reverification visit beginning with the
  implementation of the new 2014 guidelines. The same fee applies for the additional specialty reviewer.
- Currently accepting site visit applications to be scheduled December 1–11, 2015, and for all of 2016.
   For those trauma centers expiring prior to this date, exceptions may be made provided that capacity is not overwhelmed.
- Visits scheduled prior to July 1, 2015, will be reviewed by the Resources 2006 manual (Green Book).
   Visits scheduled on or after July 1, 2015, will be reviewed under the Resources 2014 manual (Orange Book).
- <u>https://www.facs.org/quality-</u> programs/trauma/vrc/site-packet



### **Definitions:**

Michigan Statewide Trauma System administrative rules:

- "Trauma facility" means a healthcare facility designated by the department as having met the criteria set forth in the code as being either a
- Level I regional trauma research facility
- Level II regional trauma facility
- Level III community trauma facility, or
- Level IV trauma support facility

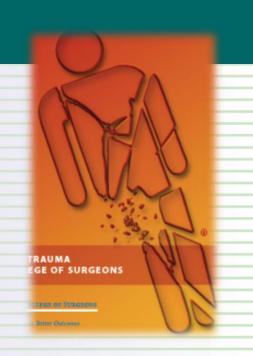




### ACS Definitions:

... "Effective trauma systems must have a lead hospital. These lead hospitals should be the highest level available within the trauma system

- In many areas, Level I centers will serve as the lead hospitals
- In systems with less dense populations, Level II facilities may assume this role
- In smaller community and rural settings, Level III centers must serve as the lead hospital





#### What is a Level I Trauma Center (ACS):

#### <u>Level I</u>

- A regional resource trauma center
- A tertiary care facility central to the trauma care system
- While "clinical outcomes of severely injured patients are expected to be equivalent at Level I and II trauma centers," Level I is *full-service plus*
- Must provide leadership and total care for every aspect of injury, from prevention through rehabilitation.
- For the most part, these are usually university-based teaching hospitals. Other hospitals willing to commit these resources, however, may meet the criteria for Level I recognition.
- Have a major responsibility for providing leadership in education, research, and system planning.
  - This responsibility extends to all hospitals caring for injured patients in their regions.
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### Level I Requirements (ACS):

"Standards for provision of clinical care to injured patients for Level I and Level II trauma centers are identical..."

They are distinguished from Level II centers by:

- 1. Volume requirement: 1200 pts/yr or
  - Have 240 admissions with an Injury Severity Score >15
- 2. Surgically-directed critical care service
- 3. Resident training
- Research publication: 20 peer-reviewed articles/3yrs with at least one authored or co-authored by general surgery trauma team members
  - a) Or 10 peer-reviewed articles/3 yrs and documentation of other scholarly activities
- 5. Provide for complex, specialized injuries such as replantation





### What is a Level II Trauma Center (ACS):

#### Level II

- Expected to provide initial definitive trauma care, regardless of severity of injury
- Level I and Level II trauma centers are expected to be clinically equivalent except for complex, specialized injuries such as replantation
  - Patients with more complex injuries may have to be transferred to Level I center
- Can be an academic institution or a public or private community facility located in an urban, suburban, or rural area
  - Where a Level I center does not exist, Level II center should take on responsibility for education and system leadership





### Level I and II Clinical Requirements (ACS): Overlap

- 1. <u>Trauma Activations</u>: Surgeon in ED on patient arrival or within 15 minutes of pt arrival, 80% of the time.
  - Published back-up call schedule
  - Highest activation must include the minimal set of criteria
- 2. <u>Anesthesia services</u>: In Level I and II trauma centers must be available in-house 24 hours a day
  - Anesthesiologist liaison to PIPS committee- 50% minimal attendance
- 3. <u>An Operating Room</u> must be adequately staffed and available within 15 minutes at Level I and II trauma centers
  - Level I-II must have a complete OR team in the hospital at all times
  - Level I centers must have cardiothoracic surgery capabilities 24 hrs/day
  - In Level II centers, if cardiopulmonary bypass equipment is not immediately available, must have plan to transfer to an appropriate center and PI review of 100% of all patients transferred
  - Level I centers must have an operating microscope available 24 hrs/day





#### Level I and II Requirements – other Departments

- 4. <u>Radiology</u>: Level I-II must have in-house radiology tech and CT tech.
  - In Level I & II centers, radiologists must be available within 30 min. to perform complex imaging studies or interventional procedures
  - Preliminary reports must be permanently recorded; Must monitor discrepancies (missed injuries)
  - Radiologist as liaison to PIPS committee- 50% minimal attendance
  - Mechanism in place to view radiographic imaging from referring hospitals within catchment area. Radiologists should be available within 30 minutes to read and interpret such images.
- ICU: Level I must have surgically directed care; Level II must have Trauma Surgeon minimally as co-director, and maintaining responsibility for care
  - Level I requires 24/7 in-house coverage vs Level II requires credentialed provider within 15 minutes
  - ICU liaison to PIPS committee- 50% minimal attendance and also Trauma CME requirement (verifiable, external CME totaling 48 credits over 3 yrs.)
  - ICU Nursing Ratio cannot exceed 2:1 in Levels I-II-III
  - ICP Monitoring in Level I –II centers





#### Level I and II Requirements – More must-haves

- 6. <u>Surgical Specialties</u>:
  - Level I must have orthopaedic surgery, neurosurgery, cardiac surgery, thoracic surgery, vascular surgery, hand surgery, microvascular surgery, plastic surgery, obstetric and gynecologic surgery, ophthalmology, otolaryngology, and urology
  - Level II centers must have the SAME surgical specialists described for Level I trauma centers and should provide cardiac surgery; exception is replantation
  - Physician liaisons to PIPS Committee from general surgery, ortho, neurosurgery, and emergency medicine, with 50% minimal attendance and also Trauma CME requirement (verifiable, external CME totaling 48 credits over 3 yrs.)
- 7. <u>Transfer Agreements</u>: Must have transfer agreements in place if transferring patients for burn care, microvascular surgery, cardiopulmonary bypass capability, complex ophthalmologic surgery, or high-complexity pelvic fractures
- 8. <u>Resp Therapy 24/7</u>
- 9. Lab and Blood Bank 24/7, with adequate in-house supply of PRBCs, FFP, platelets, cryo, and appropriate coagulation factors to meet the needs of injured patients
  - Level I-II must have ThromboElastography (TEG)
  - Must have Massive Transfusion Guideline (all Levels)
- 10. Social Work 24/7

mitrauma.org

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#### Level I and II Requirements – Other Services

#### 11. Neurotrauma Contingency Plan:

- Plan for diversion if capacity is exceeded.
- IF Neurosurgeons cover more than one center, must have published back up call system
- 12. <u>Diversion/Disaster</u>: The trauma director must be involved in the development of the trauma center's bypass (diversion) protocol; a surgeon from the trauma call panel must serve on the Disaster committee.
- **13.** <u>Physical Medicine & Rehab</u> (Physiatry): In Level I -II centers, rehabilitation services must be available within the hospital's physical facilities or as a freestanding rehabilitation hospital, in which case the hospital must have transfer agreements
  - Must have Rehabilitation consultation services, OT, PT, speech therapy, and social services available beginning at critical care phase
- 14. <u>SBIRT</u>: Alcohol Screening & Brief Intervention Universal screening for alcohol use must be performed for all injured patients and must be documented
  - At Level I II centers, all patients who have screened positive must receive an intervention by appropriately trained staff, and this intervention must be documented





#### Level I and II Requirements – Education & Prevention

#### 13. Professional Education: Covered in next section

- 14. Injury Prevention: At Level I centers, the injury prevention coordinator must be an individual who is separate from the trauma program manager, with a job description and salary support
  - In Level II, III, and IV centers, this position may be filled by a trauma program manager with a specific role in prevention efforts detailed in the job description, but only if this role does not negatively affect the work product of the trauma program manager







#### Designation Requirements from State of Michigan

#### <u>Verification and Designation for Level I</u> and II Trauma Centers:

- Data: Upload to State Trauma Registry
- Performance Improvement: Participate in the State PI Plan - Minimally, by participating in regional data collection (audit filters), analysis and sharing.
- <u>Injury Prevention</u>: Participate in coordinating and implementing Regional Trauma Network injury prevention work plans and initiatives.
- <u>Staff Assistance</u>: Level I-II centers will provide the names of two personnel to train to serve as Michigan site reviews
  - One (1) physician, either surgeon or emergency physician and (at least) one (1) trauma nurse manager/coordinator, or one (1) trauma quality improvement RN, or one (1) mid-level provider (physician assistant, nurse practitioner, advanced practice nurse with trauma experience.

# So now what else??



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### What level is right for my hospital? I or II?

#### **Critical Determinants:**

#### 1) What is my hospital's trauma volume

- a. Risk/benefit of using ICD-9 to query volume
- b. Is there growth potential?

#### 2) Access to Requisite Physicians for Call Panels

- a. Trauma Surgery, Ortho, Neurosurgery, Surgical Critical Care
  - Trauma surgeon commitment
  - Subspecialty Panels
  - Degree of physician engagement

#### 3) Existing resources:

- Has my hospital been credentialed for Stroke? Is there a STEMI activation policy in place? Can current M & M meetings set an example for Trauma PIPS?
- 4) What is our ICU structure?
- 5) What is this likely to cost?

### Any questions for this section?





### Introductions to Trauma Systems and Program Development

### Michigan Verified Level III and Level IV Facilities

Cheryl Moore Region 8 Trauma Coordinator



### **Verification/ Designation Definition**

Verification is a process where a recognized entity provides an objective, external review of institutional capability and performance. The American College of Surgeons Committee on Trauma (ACS-COT) provides verification for Level I, Level II, and Level III trauma facilities in Michigan and across the country. The Michigan Department of Community Health (MDCH) can provide verification of Level III and Level IV facilities who request it in an in-state process. Designation is a status that is conferred by the Michigan Department of Community Health on trauma facilities that have been verified by either the American College of Surgeons Committee on Trauma or by the State of Michigan. Michigan Trauma Coalition

# Michigan Verified Level III and Level IV Trauma Facilities

#### Objectives

- Be able to compare what is currently in place to what is required by State of Michigan for verification/designation.
- Obtain knowledge of trauma facility definitions.
- Obtain knowledge of trauma facility verification/designation criteria.
- Obtain knowledge of trauma facility required resources and your current resources.
- Be able to determine your facility's level of trauma designation.



### **Level III Trauma Facility Definition**

A Level III trauma center represents an important part of the trauma system. A Level III trauma center should have the capability to initially manage the majority of injured patients and have transfer agreements with a Level I or II trauma center for seriously injured patients whose needs exceed the facility's resources.

https://www.facs.org/



# **Michigan Criteria**

#### Rule 325.133 and Rule 325.134

- Submit data on patients who meet trauma inclusion criteria as defined in the most current version of the American College of Surgeons National Trauma Data Bank, "National Trauma Data Standard: Data Dictionary" (http://www.ntdsdictionary.org/dataElements/datasetDictionary.html). (MI-CD 1-1)
- Submit twelve (12) months of data into the State Trauma Registry prior to applying for designation as a Michigan trauma facility. The healthcare facility may determine the twelve (12) month time frame, but it must start no earlier than fifteen (15) months from the date of application. (MI-CD 1-2)
- Continue to submit data into the State Trauma Registry after submission of the initial twelve (12) months of data. Data should be submitted quarterly by the following dates: January 15, April 15, July 15, and October 15. (MI-CD 1-3)
- Identify a trained staff member responsible for data collection. (MI-CD 1-4)

http://www.michigan.gov/traumasystem



# **Michigan Criteria**

#### Rule 325.135

- All Michigan trauma facilities must participate in regional performance improvement as described in the Regional Trauma Networks work plan (MI-CD 2-1)
- In-state verified Level III trauma facilities must meet performance improvement criteria outlined by the state of Michigan and ACS. (MI-CD 2-2)
- Have a written Performance Improvement plan. (MI-CD 2-3)
- The process of event identification and levels of review must result in the development of corrective action plans, and methods of monitoring, re-evaluation, and risk stratified benchmarking must be present this process must be reviewed and updated annually. (MI-CD 2-3)
- Problem resolution, outcome improvements and assurance of safety (loop closure) must be readily identifiable through methods of monitoring, re-evaluation benchmarking and documentation. (MI-CD 2-3)
- A policy in place to review issues that revolve predominately around (1) system and process issues such as documentation and communication; (2) clinical care including identification and treatment of immediate life threatening injuries (ATLS); and (3) transfer decisions. (MI-CD 2-3)
- All criteria for trauma team activation have been determined by the trauma program and evaluated on an ongoing basis in the PI process. (MI-CD 2-3)
- The PI program identifies, reviews and documents findings and corrective action on the following audit filters: (MI-CD 2-3)
  - -Any system and process issues
  - -Trauma deaths in house or in emergency department
  - -Any clinical care issues, including identifying and treatment of immediate life threatening injuries
  - -Any issues regarding transfer decisions
  - -Trauma team activation times to trauma activation

http://www.michigan.gov/traumasystem



# **Michigan Criteria**

#### Rule 325.130

 Provide a brief description on how the facility is participating in the Regional Trauma Network injury prevention work plan (www.michigan.gov/traumasystem) (MI-CD 3-1)

http://www.michigan.gov/traumasystem



# Michigan Level III Trauma Facility Verification/Designation Criteria

- Hospital
  - Administrative and medical commitment
- Trauma System
  - Involvement in regional and state trauma system planning
  - Trauma performance improvement program with required audit filters
  - Trauma registry
  - Appropriate physician involvement and credentialing
  - Physical therapy and social services
  - Continuous general surgery coverage
  - Transfer plans
  - Multi disciplinary peer review committee



# Michigan Level III Trauma Facility Verification/Designation Criteria

- Pre-Hospital
  - -Bypass and diversion protocol
  - -Education of pre-hospital providers
- Inter-hospital transfer plans, guidelines
- Trauma Program Manager
- Trauma Medical Director
- Registrar
- General Surgery
- Emergency Department Providers
- Anesthesia
- Orthopedic surgery
- Operating room & PACU



# Michigan Level III Trauma Facility Verification/Designation Criteria

- Radiology
- Lab and Blood Bank
- Respiratory Therapy
- Trauma Team Activation
- Trauma Registry
- Performance Improvement
- Outreach and Education
- Disaster planning
- Alcohol screening
- Organ procurement and confirmatory test for diagnosis of brain death



## **Resources Required for Level III**

#### What is required

- Emergency Medicine
- Trauma/General surgery -
- Orthopedic surgery
- Trauma Program Manager –
- Registrar
- Internal Medicine

#### What you have now

- ED physicians, mid levels
- → General surgery services
- Orthopedic services
- for  $\longrightarrow \Box$  General Surgeon
  - $\longrightarrow$  **D** ED manager, RN
    - Quality Management, LPN
    - Family Practice, Hospitalists



### **Resources Required for Level III**

What is required

What you have now

- Physical therapy
- Social Services
- ImageTrend
   (State provides at no cost)
- Radiology
- Lab & Blood Bank
- Injury Prevention

- Physical therapy
  - Social services
- Data system
- Radiology
   Lab & Blood Bank
  - Injury Prevention



## Level III Current Policies and Procedures

Look at current policies, procedures, and guidelines that you already have in place.

Incorporate trauma requirements into most policies & protocols that are currently in place.

Examples:

- Policy on ICU care add sentence "physician coverage will be available within 30 minutes of being notified"
- 2. ICU staffing plan add "patient to RN staffing ratio will not exceed two to one for all trauma patients"
- 3. Bypass & Diversion policy- add "trauma surgeon on call is notified of all trauma diversions "
- 4. Massive Transfusion Protocol- write down the process blood bank uses now for emergent release of blood.

For more examples like this see "Level III Trauma Designation Work Plan " http://www.michigan.gov/traumasystem



## State of Michigan Requirements for Level III

**Resources:** 

**MDCH-Michigan Statewide Trauma** 

- System Level III Trauma Designation Work Plan

- Level III Criteria Quick Reference Guide http://www.michigan.gov/traumasystem

American College of Surgeons – Committee on Trauma

Resources for Optimal Care of the Injured Patient 2014
 (6<sup>th</sup> Edition)

https://www.facs.org

**Regional Trauma Coordinators** 



### **Level IV Trauma Facility Definition**

Most Level IV hospitals are in rural locations and usually supplement care within a larger trauma system. Level IV facilities provide initial evaluation and assessment of injured patients, but most patients will require transfer to higherlevel trauma centers.

https://www.facs.org



# Michigan Level IV Trauma Facility Verification/Designation Criteria

#### • Hospital

- Administrative and medical commitment

#### Trauma System

- -Involvement in regional and state trauma system planning, regional PI, regional injury prevention (<u>http://www.michigan.gov/traumasystem</u>)
- -Trauma performance improvement program with required audit filters
- -Trauma registry
- -Physician involvement and credentialing
- -Transfer plans
- -Multi disciplinary peer review committee

#### Pre-Hospital

- -Bypass and diversion protocol
- -Education of pre-hospital providers



# Michigan Level IV Trauma Facility Verification/Designation Criteria

- Inter-hospital transfer plans, guidelines
- Trauma Program Manager
- Trauma Medical Director
- Registrar
- Emergency Department providers
- Radiology
- Lab and Blood Bank
- Trauma Team Activation
- Trauma Registry
- Performance Improvement
- Outreach and Education
- Disaster planning
- Alcohol screening
- Organ procurement and brain death



### **Resources Required for Level IV**

#### What is required or needed

- Emergency Medicine
- Trauma Medical Director
- Trauma Program Manager
- Registrar
- ImageTrend (State provides at no cost)
- Radiology
- Lab & Blood Bank
- Injury Prevention

#### What you have now

- ED physicians, mid levels
- → □ ED Medical Director
- → 🗖 ED manager, RN
  - Quality Management, LPN
- Data system
- → 🗖 Radiology → 🗖 Lab & Blood Bank
  - Injury Prevention



## Level IV Current Policies and Procedures

Look at current policies, procedures, and guidelines that you already have in place.

Incorporate trauma requirements into most policies & protocols that are currently in place.

Examples:

- 1. Trauma Peer Review Committee will meet (with it's own agenda) quarterly at 0700 prior to ED section meeting.
- 2. Emergency department is continuously covered by a physician/mid level and RN for trauma resuscitations.
- 3. Massive Transfusion Protocol- write down the process blood bank uses now for emergent release of blood.

For more examples see "Level IV Trauma Designation Work Plan "

http://www.michigan.gov/traumasystem



### State of Michigan Requirements for Level IV

**Resources:** 

**MDCH-Michigan Statewide Trauma** 

- System Level IV Trauma Designation Work Plan
- Level IV Criteria Quick Reference Guide

http://www.michigan.gov/traumasystem

American College of Surgeons Committee on Trauma

Resources for Optimal Care of the Injured Patient 2014
 (6<sup>th</sup> Edition)

https://www.facs.org

**Regional Trauma Coordinators** 



# Different Infrastructures between Level III and Level IV facilities

#### Level III

- General surgery
- Orthopedic surgery
- Anesthesia
- Internal Medicine services
- OR & PACU
- Respiratory services
- Social services
- Physical therapy
- Trauma Medical Director = properly credentialed general surgeon
- ICU
- CT
- Registrar attends the American Trauma Society's Trauma Registrar Course or equivalent provided by a state trauma program ,and the Association of the Advancement of Automotive Medicine's Injury Scaling Course
- Bain death and Organ donation protocol

#### Level IV

- Emergency services
- Strong transfer guidelines and plans
- Trauma Medical Director = ED Medical Director, ED physician
- Strong Trauma Team Activation protocols and resuscitation protocols

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# How can we incorporate our current resources into the trauma program?

Important Questions:

- Does your hospital generate reports for STROKE, and STEMI patients currently? Meet with a person from Quality Management department. This person will be an excellent resource for you in setting up your audit filters, excel spreadsheets, etc...
- Can a daily/weekly/monthly report be generated for all patients ICD coded 800-959.9?
- Can a daily hospital admission report be generated for you?
- Can the Trauma Peer Review meeting dovetail onto ED section meeting?
- Does your institution use an EMR? Can you use a split screen for data entry into ImageTrend



#### **Trauma Section Contact List**

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# Questions

